

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 09th January 2018

In C.G.No:10/2016-17/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt Y.Jayalaksmi , ZPTC
C/o Lingaiah
Chiluvuru
Duggirall
Guntur- Dist

Complainant

AND

1. Assistant Engineer/O/Duggiralla
2. Assistant Divisional Engineer/R-I/Tenali
3. Divisional Engineer/Operation/Tenali

Respondents

ORDER

1. During the Vidyut Adalat conducted at Duggiralla , Guntur-dist on 12.05.2016 Smt Y.Jayalaksmi, ZPTC, Chiluvuru presented a complaint seeking redressal of following grievances :-

1. To fill up vacant field staff of Duggiralla mandal
 - a. Penumoli
 - b. Kanthamraju koduru
 - c. Thummapudi (SK.Nazeer, ALM is available)
 - d. Perkalapudi
 - e. Pedapalem
 - f. Chinapalem
 - g. Veeralapalem

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2. To construct a new 33 KV SS at Morampudi village for which site is also provided
 3. To erect additional power transformer at 33/11 KV Pedapalem SS .
 4. To arrange alternate supply to 33/11 KV Pedapalem SS.
 5. To arrange to shift SS-4 chivuluru agriculture DTR along roadside.
2. The Respondent No. 2 in his written submission has explained as follows:-
1. Filling up vacant posts, the subject has been brought to the notice of higher authorities. However he has submitted that day to day maintenance works and other emergency works are being attended by the distribution staff of nearby villages regularly.
 2. Although site for construction new 33/11 kV SS shown by local villagers the site is not yet registered in favour of APSPDCL. After registration of the site and based on the feasibility report the subject matter will be dealt.
 3. One no. additional 3.15 MVA power transformer was erected at 33/11 KV Pedapalem SS vide WBS element No:T-2016-02-04-11-01-032 .
 4. For arranging alternate supply to 33/11 KV Pedapalem SS an estimate was already prepared and submitted to higher authorities vide WBS no: T-2016-02-04-11-01-033. Soon after receipt of sanction the work will be taken up.
 5. The SS-4 100 KVA Chilvuru agl DTR was removed under HVDS scheme duly converting all LT networks into 11 KV line duly erecting one No.16 KVA and one no.25 KVA hence the problem is resolved.
3. The complainant in her letter dated 25.05.2017 addressed to the Chairperson was conveyed her gratitude in resolving the grievances with the help of the Respondents.
4. Since the grievances raised by the complainant have been resolved by the Respondents to the extent of their portion and complainant herself expressed satisfaction the complaint is disposed of in favour of the complainant.

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10/21/17

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, 09th day January 2018.

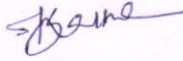
Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.